

# How to Purchase your Playoff Package Online

## Step 1: Log-in to your account

- Click this link to go to your Mooseheads login page <http://bit.ly/onlinerenewal>
- Alternately, you can go to [www.TicketAtlantic.com](http://www.TicketAtlantic.com) and click on "Presales & Promotions" at the top right hand corner of the page. Then mouse over the "Tickets/Promotions" tab under the Ticket Atlantic logo and click "Mooseheads Renewals/Playoff Packages".

Figure 1

- In the "Already Registered" area in Figure 1, type in either your Customer ID number or the email address that we have on file for you (as listed on your invoice).
- If you forget your password, or don't remember creating a password, click the "Forgot Password" to reset.

**PLEASE NOTE:** If you do not have access to the email address that we have on file for you, you must contact us with the correct email address so that we can activate your account correctly. You need access to you email in order to reset your password and receive purchase confirmations.

## Step 2: Find your 'Renewal Application'

- Your season ticket package options will be listed in the "Renewals/Playoff Packages" box as highlighted below in Figure 2a. You will have the option to renew your 15 Pack, or your Full Season Package: Pay in Full, 8 Pay option or 4 Pay Option.

Figure 2a

- When you first log into your account you may be brought "My Account", the account management page. Click on the "Season Renewal Application" as highlighted below to renew.

See Figure 2b

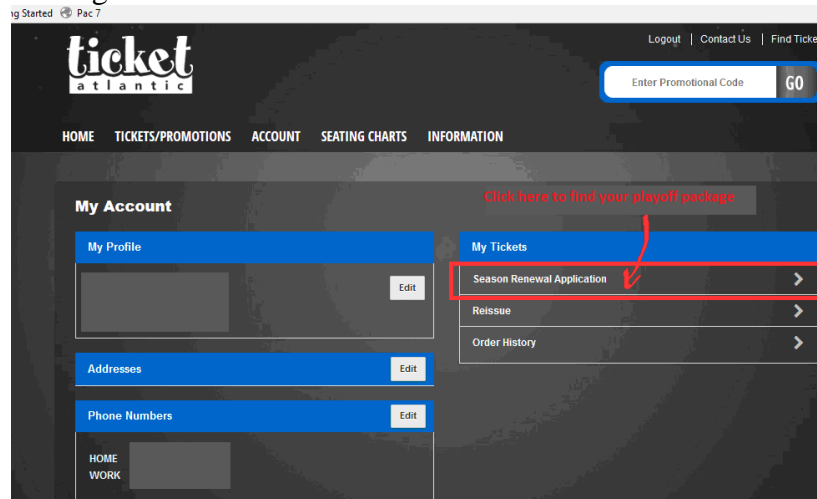


Figure 2b

- If you see the same message as highlighted in Figure 2c, there are no seats available to renew. You are either logged in to the incorrect online account or there are no seats to renew yet.

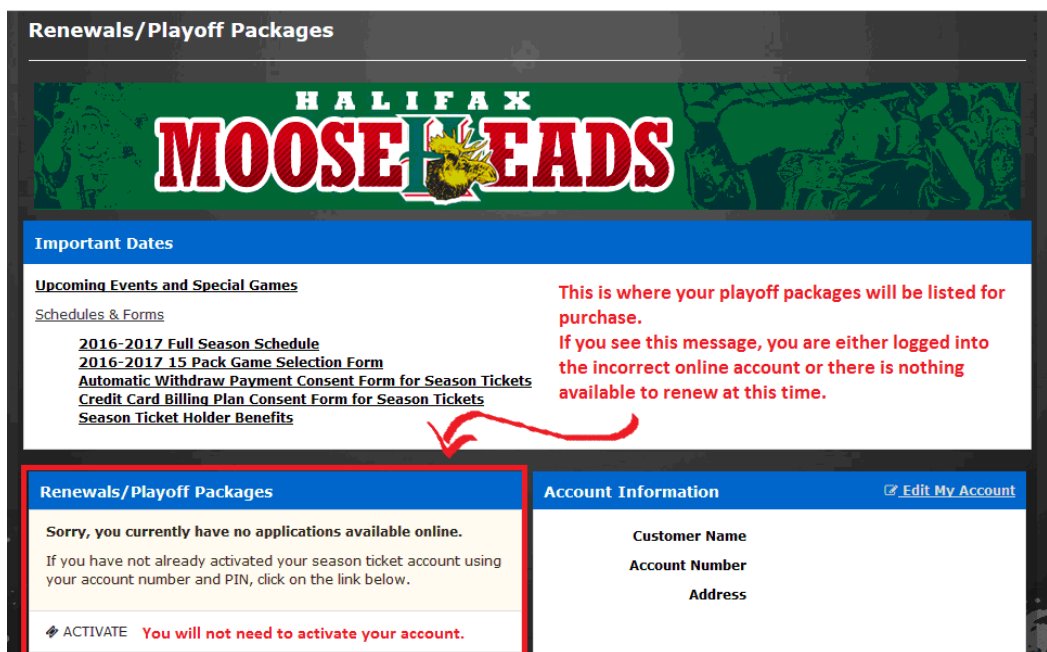


Figure 2c

### Step 3: Confirm and Purchase your Season Ticket or 15 Pack

- Once you have selected the package option that you would like to purchase you will be taken to the page that lists the renewal seats on your account and the total price. See figure 3a.

2017 Halifax Mooseheads FULL Playoff Packages

PLAYOFFS FULL PACK

Renewable Items

Description	Quantity	Price	Per Item Fee	Facility Fee	Amount
MOOSEHEAD FULL PLAYOFF PACKAGE <i>These are your renewable seats.</i>	1	210.00	0.00	0.00	210.00

Seat Location

Level	Section	Row	Seat(s)
UB	38	T	1

Renewal Items Total: 210.00

Terms and Conditions for Full Pack:  
By purchasing the Full Playoff Package, I understand that this AUTOMATICALLY renews my seats for the 2017-2018 Regular Season. No Refunds will be issued for unplayed games; credits will be applied to the value of your 2017-2018 Regular Season ticket order.

Renewal Items - SubTotal:	210.00
Application Processing Fee:	8.00
Application Total:	218.00
Amount Due Now:	218.00
Application Balance:	0.00

Add to Cart

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Figure 3a

At the bottom on the page click the "Add to Cart" button to complete the purchase.

### Step 4: Choose a Delivery Method for your Season Ticket or 15 Pack

- You will be taken to a order confirmation page to complete your purchase (figure 4a). Choose how would you like to have your tickets delivered to you.

Shopping Cart

Ticket Purchases / Renewal Applications

Price Type	Price Level	Level	Section	Row	Seat(s)	Qty	Price	Fee(s)	Amount
STUDENT ADD ON	LOWER BOWL	LB	21	M	10	1	126.00	0.00	126.00

MOOSEHEAD FULL PLAYOFF PACKAGE  
Scotiabank Centre

Application Details **Amount**  
309.00

Total

Tickets	126.00
Application	309.00
Delivery	0.00
Order Charge	0.00
<b>Total Cost:</b>	<b>435.00</b>

Selected a Delivery Method for each.

Figure 4a

## Step 5: Checkout and payment

- After you have clicked "Checkout", you will be taken to the page to enter your payment information. At this time, please confirm your personal information and your credit card information. If your shipping information is incorrect, you may not receive your tickets. Click "Edit" beside the information you need to update.

**Enter Payment Information**

**Account Information**

YOUR NAME

BILLING   
CONFIRM YOUR BILLING ADDRESS

SHIPPING   
CONFIRM YOUR SHIPPING ADDRESS

HOME   
WORK CONFIRM YOUR PHONE #  
CELL

Renewals 309.00  
Amount Due Now \$309.00  
All sales final. No refunds or exchanges.

**Payment Information**

**Credit Card**

Confirm credit card information here.  Security Code  ?

[Remove](#)

If you do not have a credit card saved on your account you will need to put the information in now. If you do have a card save you just need to type in the security code.

By placing this order I accept the [terms and conditions](#)  
Do not press the "Place Your Order" button more than once and do not use your browser's "Back" or "Refresh" buttons while your order is being processed.

Figure 5a

- Once you have everything confirmed and filled in, click "Place Your Order". You will receive an email confirmation of your order shortly after you finished your order.