

How to Purchase your Playoff Package Online

Step 1: Log-in to your account

-) Click this link to go to your Mooseheads login page <http://bit.ly/onlinerenewal>
-) Alternately, you can go to www.TicketAtlantic.com and click on "Presales & Promotions" at the top right hand corner of the page. Then mouse over the "Tickets/Promotions" tab under the Ticket Atlantic logo and click "Mooseheads Renewals/Playoff Packages".

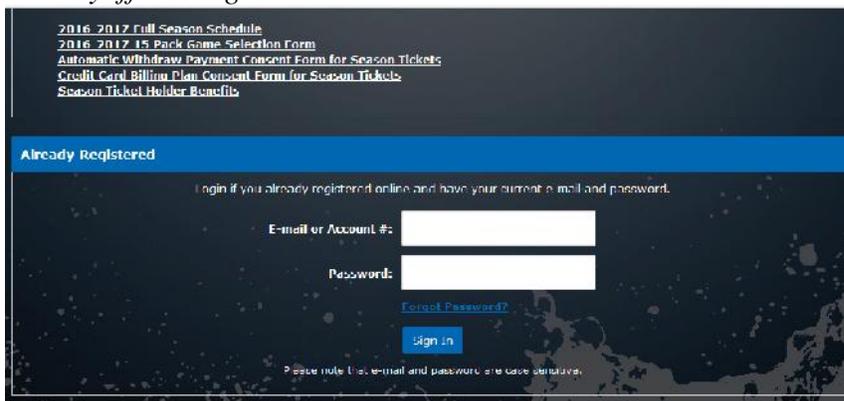


Figure 1

-) In the "Already Registered" area in Figure 1, type in either your Customer ID number or the email address that we have on file for you (as listed on your invoice).
-) If you forget your password, or don't remember creating a password, click the "Forgot Password" to reset.

PLEASE NOTE: If you do not have access to the email address that we have on file for you, you must contact us with the correct email address so that we can activate your account correctly. You need access to you email in order to reset your password and receive purchase confirmations.

Step 2: Find your 'Renewal Application'

-) Your playoff package options will be listed in the "Renewals/Playoff Packages" box as highlighted below in Figure 2a. The Full Playoff package, and the Per Round Packs, will only appear as they become available for sale.

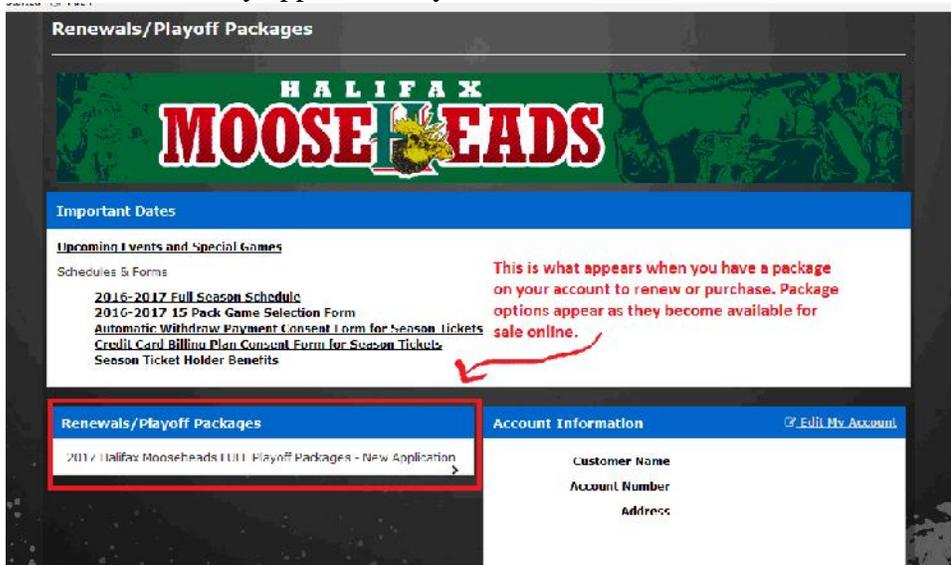


Figure 2a

) When you first log into your account you may be brought "My Account", the account management page. Click on the "Season Renewal Application" as highlighted below to renew. See Figure 2b

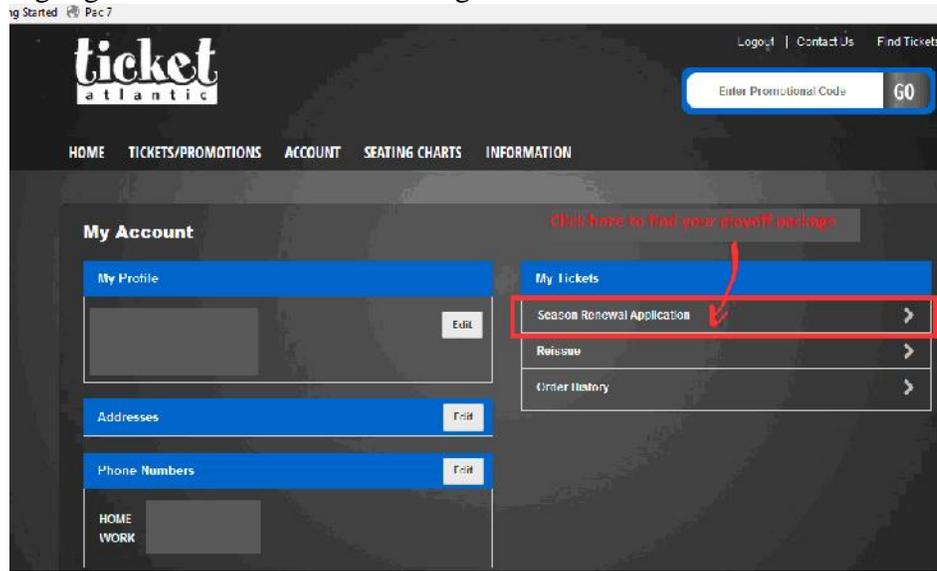


Figure 2b

) If you see the same message as highlighted in Figure 2c, there are no seats available to renew. You are either logged in to the incorrect online account or there are no seats to renew yet.

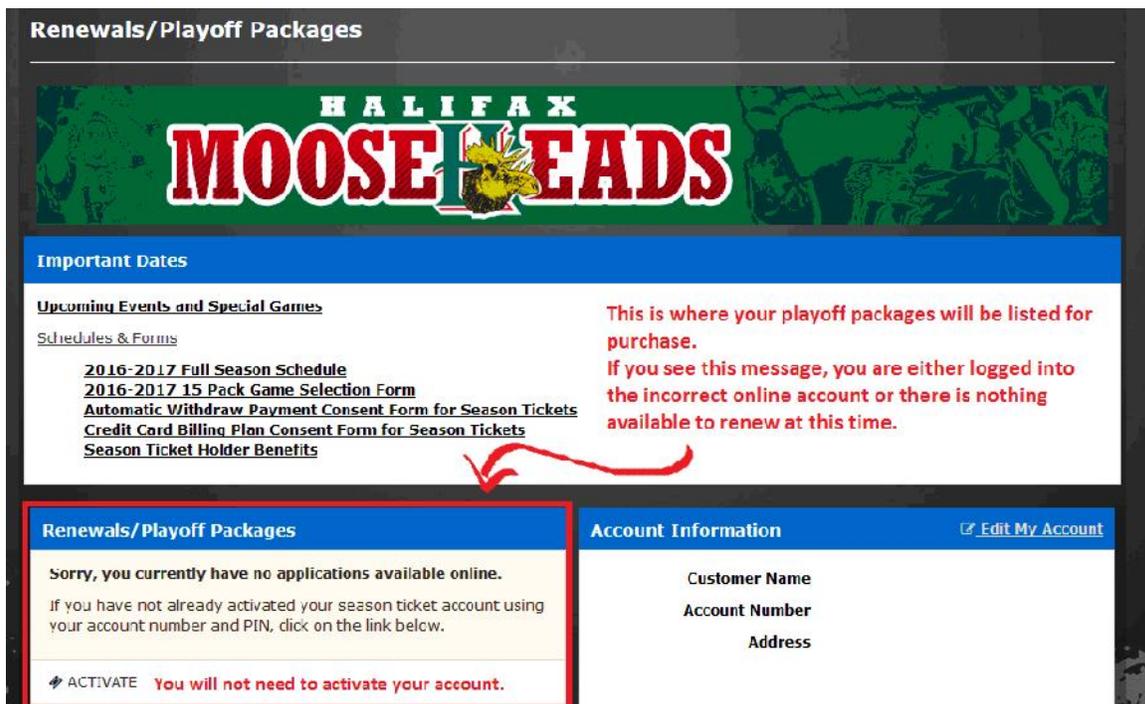


Figure 2c

Step 3: Confirm and Purchase your Playoff Packages

-) Once you have selected the package that you would like to purchase you will be taken to the page that lists the renewal seats on your account and the total price. See figure 3a.

2017 Halifax Mooseheads FULL Playoff Packages

PLAYOFFS FULL PACK

Renewable Items

Description	Quantity	Price	Per Item Fee	Facility Fee	Amount
MOOSEHEAD FULL PLAYOFF PACKAGE <i>These are your renewable seats.</i>	1	210.00	0.00	0.00	210.00

Seat Location

Level	Section	Row	Seat(s)
UB	38	T	1

Renewal Items Total: 210.00

Terms and Conditions for Full Pack:
By purchasing the Full Playoff Package, I understand that this AUTOMATICALLY renews my seats for the 2017-2018 Regular Season. No Refunds will be issued for unplayed games; credits will be applied to the value of your 2017-2018 Regular Season ticket order.

Renewal Items - SubTotal:	210.00
Application Processing Fee:	8.00
Application Total:	218.00
Amount Due Now:	218.00
Application Balance:	0.00

[Add To Cart](#)

Figure 3a

-) At the bottom on the page click the "Add to Cart" button to complete the purchase.
-) At this point you a pop-up box will give you the option to purchase additional packages. See figure 3b. If you no not want extra packages, click "No, Thanks" and go to Step 4A. If you do want extra packages, click "Yes" and go to Step 4B.

Additional Playoff Packages:

Season Ticket and 15 Pack Holders are eligible to purchase only one additional playoff package per regular season seat on their account. Please observe your account limit, over purchases will be cancelled without notice.

[Yes, purchase additional playoff package](#) [No, Thanks](#)

Figure 3b

Step 4A: Purchase Playoff packages, no extras

-) If you selected "No, Thanks" you will go directly to the shopping cart.

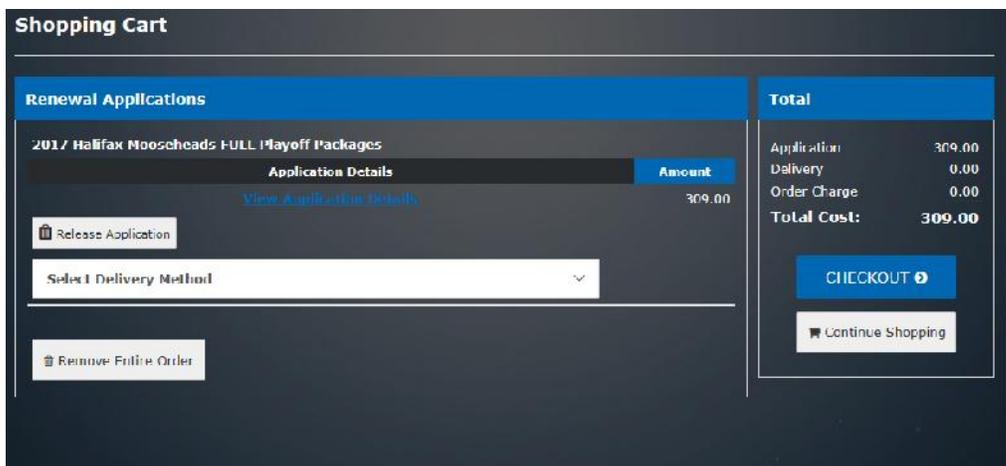


Figure 4a

-) Select a Delivery Method and click "Checkout".

Step 4B: Purchase playoffs, with extra packages.

If you are not purchasing extra playoff packages, proceed to Step 5.

-) If you have selected "Yes, purchase additional playoff package" you will be taken to the following page (figure 4a):



Figure 4b

-) From here you will be taken to a Select-your-own-seat map, where you can choose which seats that you would like to purchase. The green dots are the available seats to choose from.
-) Once you have selected seats, the price type (adult, senior, student, or youth), click "Continue" to add them to your order.
-) You will be taken to a order confirmation page to complete your purchase (figure 4c). You still have the option to change your order by deleting or modifying the extra seats that you add. When you are satisfied with your order, click the "Checkout" button.

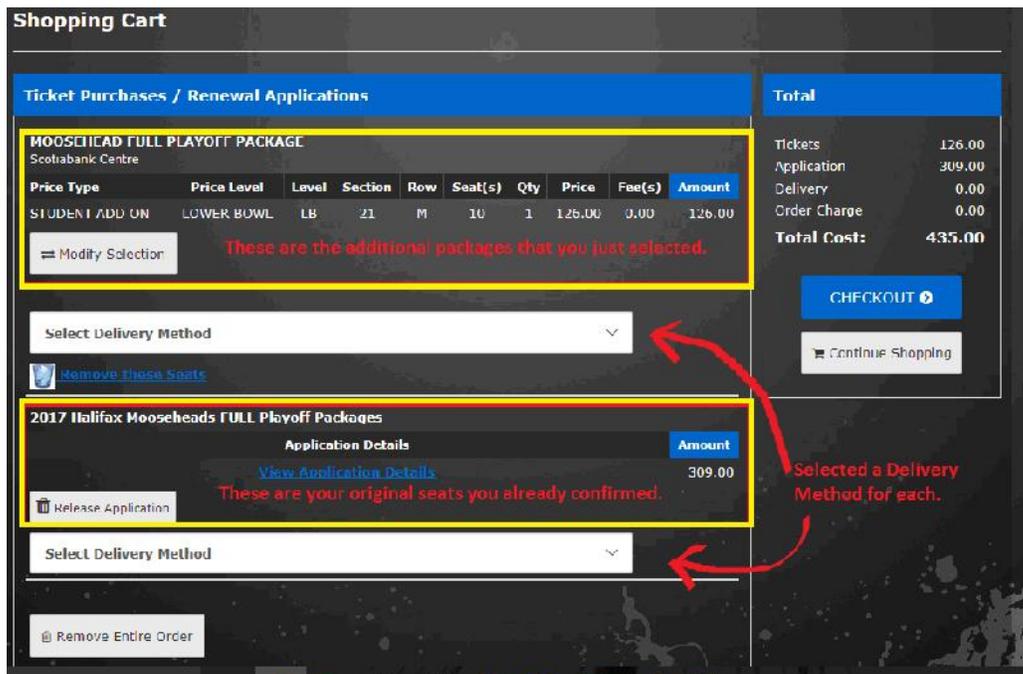


Figure 4c

Step 5: Checkout and payment

-) After you have clicked "Checkout", you will be taken to the page to enter your payment information. At this time, please confirm your personal information and your credit card information. If your shipping information is incorrect, you may not receive your tickets. Click "Edit" beside the information you need to update.

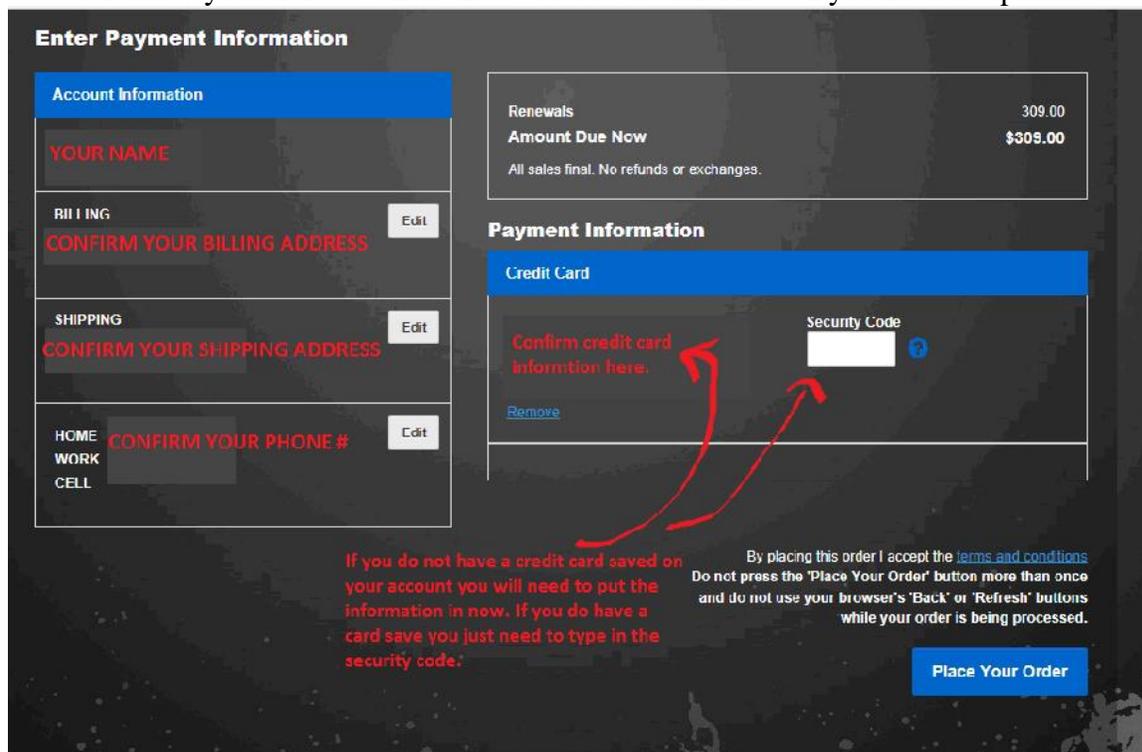


Figure 5a

-) Once you have everything confirmed and filled in, click "Place Your Order". You will receive an email confirmation of your order shortly after you finished your order.